



RULES OF STAY IN THE ESTABLISHMENT WITH PETS

At Sofitel Barcelona we look forward to welcoming your pet. Please read the established rules carefully to enjoy your stay to the fullest.

1. Guests must inform the arrival of the pet at the time of booking. The number of pets allowed during your stay are one (1) domesticated dog or cat per room, weighing no more than 8kg.
2. The stay of the pet in the establishment is additionally paid. The additional fee is €50.00 per night.
3. The Client declares that their pet has all the vaccinations mandatory in Spanish territory and that it meets the requirements of the regulations applicable in Catalonia, even if its place of origin is not Spain.
4. A leash or carrier must always be used inside all the facilities of the establishment.
5. Pets are not allowed in restaurant, gym and swimming pool areas of the establishment, except for assistance dogs, which must wear a collar and be kept on a leash; guide dogs must also wear a harness.
6. The Client shall be responsible for all damages caused by the pet to third parties, the furniture of the establishment, and / or extra cleaning costs that may incur during their stay at the establishment. It is thus mandatory to provide a credit card on arrival to make a security deposit and a contact telephone number.
7. The establishment is exempt from any subsidiary liability in relation to damages and nuisances caused by the animal to people, property and the environment in general.
8. The owners or keepers of the animal are responsible for keeping them in proper hygienic and sanitary conditions and ensuring that they do not disrupt the tranquility of other guests.
9. It is forbidden to leave animals alone in the room or inside the vehicle parked in the parking lot, to bathe the animals in the bathroom of the room and to use the bath towels on them, as well as letting them use or sleep on the bed, on the armchairs or on any element of the furniture of the room.
10. Animals must be leashed when the staff of the establishment enters the room.
11. The establishment is entitled to deny admission of animals that may affect the stay of other guests. In case of not respecting any of the above rules, the management of the establishment reserves the right to cancel the reservation and cancel the stay in the establishment.